Alert-Pro III Key Exit Alert System
Set Up Guide and Instructions
Secure Solutions For Protecting
Your Valuable Keys/Assets

www.timeaccessinc.com

Alert-Pro III
RF Key Exit Alert System

8.2 MHz RF Detection
Panel User Guide

Support Phone Line: (604) 460-8866

Distributed/Supported in North America by
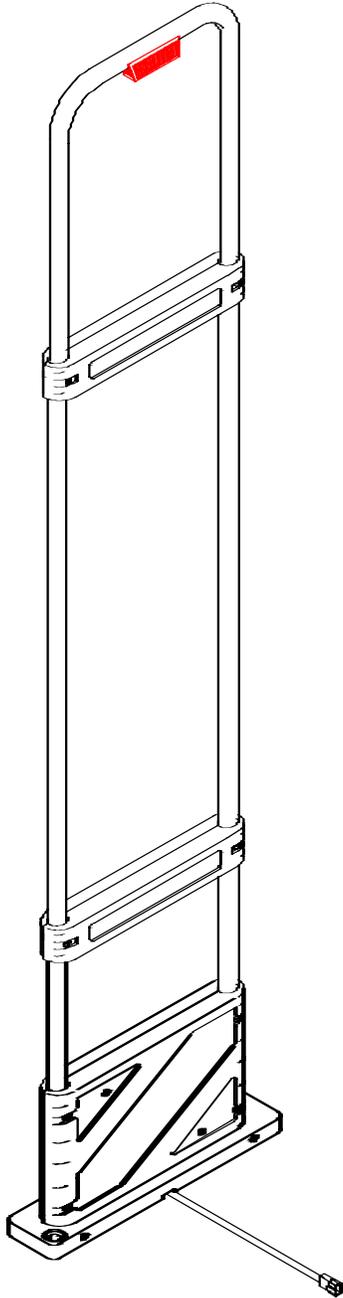
Time Access System Inc
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Alert-Pro
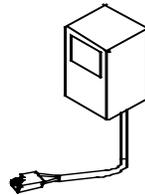**RF Detection
Panel Systems**

PARTS LIST

Remove all contents from packaging. Compare products with the example. If you are missing any parts please contact your supplier immediately. The carton should contain:
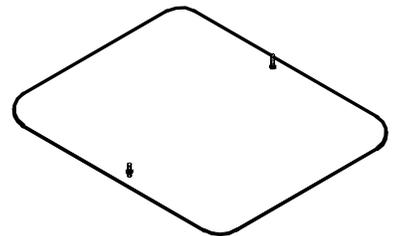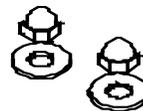
2 X Phazor RF ANTENNA WITH CWIRE

2 x POWER SUPPLY WITH 10' OF CORD

4 x Mounting Floor Concrete Bolts

Optional Portable Base Pate Not Included with System Available at Extra Cost

CAP NUTS AND WASHERS

1. Locate the baseplate, cap nuts and washers.

2. Place the antenna on top of the baseplate, aligning the holes in the antenna base with the studs on the baseplate. Make sure that the power supply wire is in the channels of the antenna base and is not crushed between the antenna base and the baseplate.

3. Attach the washers and cap nuts to the bolts on the baseplate. DO NOT TIGHTEN.

4. Again make sure that the power wire is not crushed between the antenna base and baseplate and tighten the cap nuts with a ½" wrench.

5. Connect the wire on the power supply to the power wire connected to the antenna. The wires will only connect in one direction.
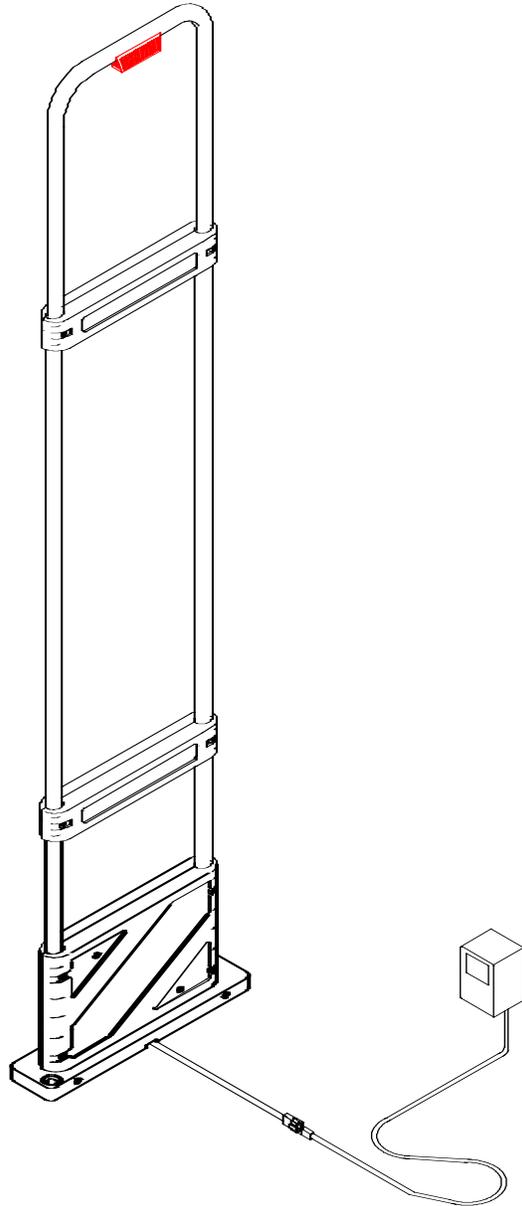
6. Position the system a minimum of 18" (Inches) from the doorframe and on the side closest to the door handle.

7. Cut the rubber molding to the length that will allow it to cover the wire from the wall to the system. You must cover the wire, using a metal pancake molding If the wire is in an area where it will be walked upon.

8. Insert the system power wire into the rubber pancake molding through the slit on the back. Using double sided tape fasten the rubber molding to the floor.

9. Plug the power supply into the closest outlet. We do not recommend using an extension cord for the system.

10. Test the system by placing one of the hard tags into the system. The system will beep approximately 1-1/2 seconds then reset. If a hard tag is held in the system it will continue to alarm.
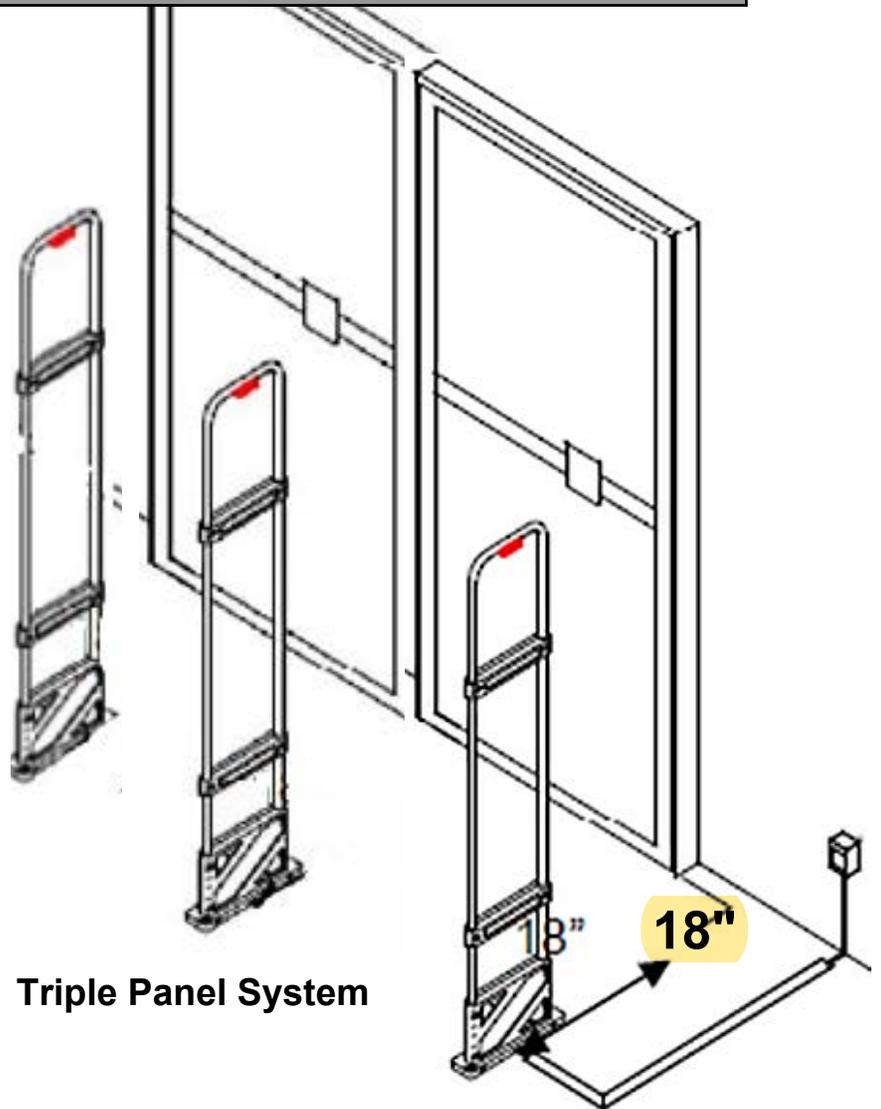
Triple Panel System

18"
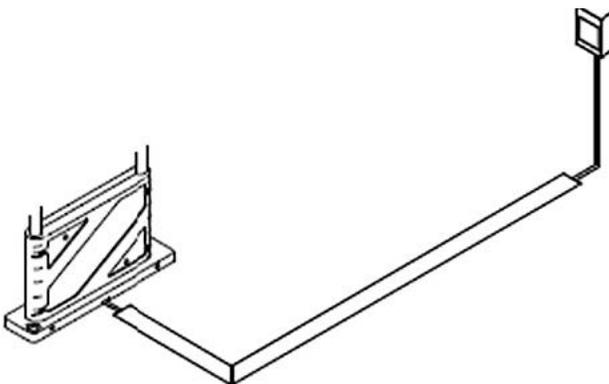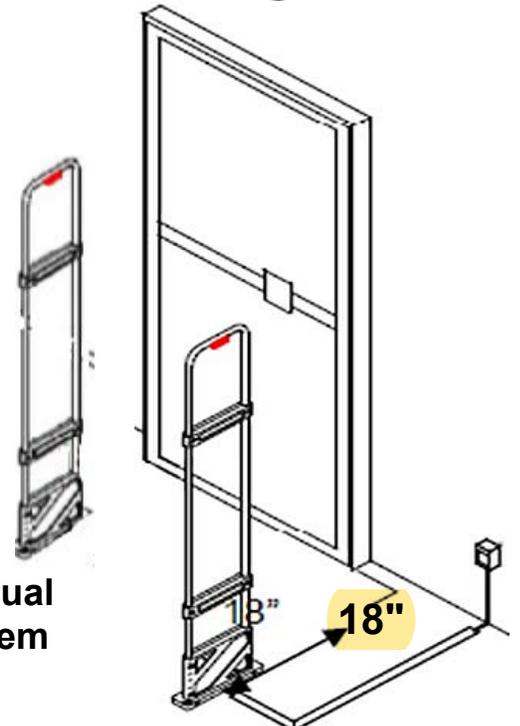
Standard Dual Panel System

18"

6 INCHES RECOMMENDED

3

DETECTION AREA

The Phazor system will detect hard tags within 4 feet to each side and 3 feet in front of and back of the antenna. We recommend that you keep all merchandise with hard tags a minimum of 4-1/2 feet from the sides of the system and 3 feet from the front of and back of the system. This will reduce the possibility of the system being alarmed by the displayed merchandise.

4-1/2 Foot
No Tag Zone

4-1/2 Foot
No Tag Zone

3 Foot
No Tag Zone
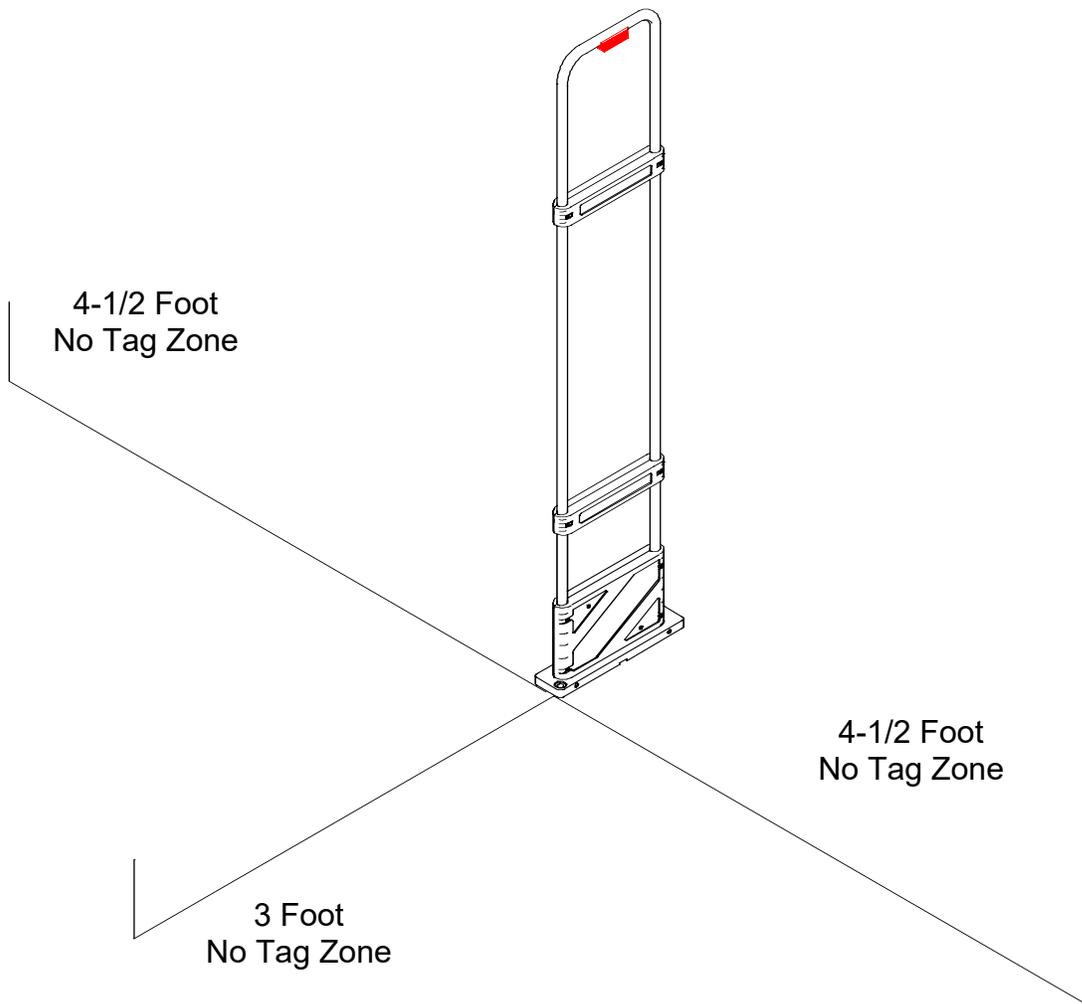
ALARM HANDLING

There are three reasons for the system to alarm:

1. The **REAL** alarm:
   The occurrence of a shoplifting attempt.

2. The **ACCIDENTAL** alarm:
   a) Personnel neglected to remove a tag at the point of sale.
   b) An electronic security access card has been carried into the store by a customer, or
   c) A previously purchased product, with an active tag, from another store using a similar system.

3. The **PHANTOM** alarm:
   The alarm sounds for no apparent reason.

If an alarm occurs follow your companies policies and procedures for the type of alarm event.

TROUBLESHOOTING

If a problem develops with the Vector system it is usually caused by common occurrences. The following is a basic troubleshooting guide to be used prior to contacting your supplier if the need arises. DO NOT MAKE ANY INTERNAL ADJUSTMENTS TO THE SYSTEM PRIOR TO CONTACTING YOUR SUPPLIER.

NO DETECTION
1. Insure that the power supply is plugged into an AC with the proper voltage.
2. Feel the case of the power supply for warmth. Warmth indicates the power supply is generating low voltage.
3. Check system detection with more than one hard tag.
4. Turn system 90 degrees and check for detection.
5. Move system to different area of store to check for detection.

WEAK DETECTION
1. Turn system 90 degrees and check detection.
2. Move system to different area of store and check detection.

PHANTOM ALARMS
1. Insure that no hard tags are within 4-1/2 feet of the system.
2. Turn system 90 degrees and monitor phantom alarms.
3. Move system to different area of store and monitor phantom alarms.

Contact us supplier for further instructions. **Support Phone Line: (604) 460-8866**

Alert-Pro Phazor 8.2 MHz Circuit Board

Jumpers – if needed call us and we will guide you with the adjustment
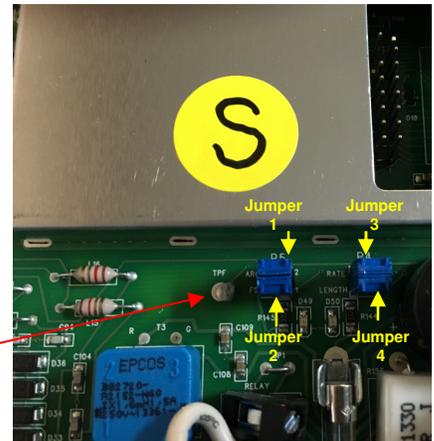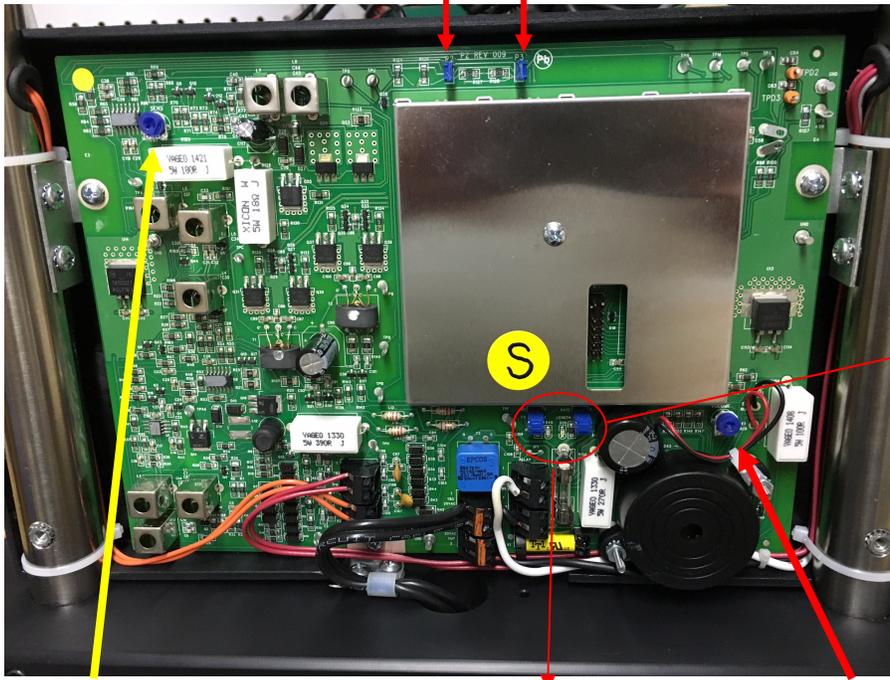
Sensitivity Adjustment Screw   Jumpers – if needed call us and we will guide you with the adjustment   **Audible Alarm Volume**

Sensitivity Adjustment Screw:

The sensitivity of your new EAS panel can be dependent on a number of environmental factors. When it is tested and leaves our warehouse, it is set at a high level that works with most retail settings. Should you want to increase the sensitivity of the panel, merely use a small flathead screwdriver to turn the blue tuning screw clockwise. If you would like to turn the sensitivity down because you are experiencing "Phantom Alarms" or false alarms, turn it counterclockwise. While "Phantom Alarms" are not a common occurrence, you will find that outside sources can cause them from time to time. This does not mean that your system is defective in any way.

Audible Alarm Volume:

The volume of the audible alarm can be adjusted as easily as the sensitivity of the board. To turn the alarm sound higher, turn the blue tuning screw clockwise with a small flathead screwdriver. To turn the volume down, turn the tuning screw counter-clockwise.

*Please be very careful when using any types of tools near the open circuit board. Hitting or touching the circuit board in the wrong spot can cause it to short out.

If you have any questions or concerns regarding your Anti-shoplifting EAS Panel, please don't hesitate to call our for Tech Support.

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WARRANTY INFORMATION

Without prejudice to other rights whether implied by statute or otherwise which the Buyer may have, Manufacturer undertakes, at the Manufacturer's option, forthwith, either to repair, replace or refund the cost of any Products which are, or become defective within a period of twelve (12) months from the date of shipment unless such parts have been obviously misused or abused. Freight and transportation charges paid by Buyer for defective products under warranty returned to Manufacturer shall be refunded under a credit memo to Buyer by Manufacturer. Freight and transportation charges for products repaired or replaced not under warranty shall be paid by Buyer. The aforementioned warranty is explicitly limited to the electronic circuit boards manufactured by Manufacturer.

Time Access Systems products are warranted only to the extent of any express warranties, which may be given by Time Access Systems Inc with respect to any particular model or unit. Any such warranty given is in lieu of any and all warranties, expressed, implied, or statutory, including, without limitation, any warranties or merchantability or fitness for any particular purpose. All warranties shall become null and void in the event of improper installation of equipment or if any change or alteration is made without the express written authorization by Time Access Systems Inc.

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Phone **(604) 460-8670** Toll Free **1-877-460-9602**

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